

VMware vSphere Upgrade

Overview

Customers who want to upgrade from VMware Infrastructure 3 to VMware vSphere™ 4 will be interested in the VMware vSphere Upgrade Service. An experienced Par 4 consultant will come to your site and upgrade up to three ESX hosts, one VMware vCenter™ Server and 25 virtual machines.

Benefits

- Accelerate upgrades to VMware vSphere 4
- Mitigate risk by leveraging experienced consulting professionals and proven best practices

Deliverables

- On-site upgrade of VMware ESX 3 hosts, VMware vCenter Server 2 and virtual machines
- Presentation on what’s new and different in VMware vSphere 4.

Target Audience

Customers who want to upgrade from VMware Infrastructure 3 to VMware vSphere 4

Roles and Responsibilities

- Par 4 Consultant: Responsible for upgrade planning, server and virtual machine upgrades, and validation
- Customer Administrator/Operator: Provide access to servers, personnel, and approval for system downtime during upgrades

Key Activities

Action	Responsibility
Kickoff call	All
Provide requirements and review checklist	Customer
Upgrade planning	Consultant
Installation/upgrade and migration	Consultant
On-site wrap up	All
Create assessment report	Consultant
Review final assessment report	All

Scope and Pricing

- Up to two (2) days on-site, and one (1) day off-site to create assessment report
- Health Check includes up to four (4) ESX hosts
- Maximum of five (5) participants for interactive workshop
- Contact your local VMware representative for pricing information
- VMware vSphere Health Check will be delivered by a VMware Certified Professional (VCP) consultant from VMware or from a VMware Solution Provider.

Requirements

- Existing VMware vSphere including VMware ESX
- Administrator (root) access to VMware installations
- Conference room with projector and networked desktops/laptops running MS Windows® 2000 or higher